

Board of Inquiry into the COVID-19 Hotel Quarantine Program
Statement of Simone Alexander, Chief Operating Officer, Alfred Health

APPENDIX

Date Alfred Health services commenced	Hotel	Detail of Alfred Health Services (other than phone welfare checks)	Current Status
17-Jun	Brady	<p>Clinical leadership and nursing provided from 17 June 2020. All Alfred Health staff provided with on boarding training.</p> <p>Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 17 June 2020.</p> <p>Infection control reviews from 18 June 2020.</p> <p>Cleaning of high touch points and COVID-19 positive rooms provided from 19 June 2020.</p> <p>Security provided from 23 June 2020. From 14 July 2020 reduced to floor attendants and bag checkers. From 17 July 2020 reduced to bag checkers. All other security now provided by Victoria Police.</p> <p>Customer Services officers provided from 23 June 2020.</p> <p>Mental Health clinicians provided from on or about 24 July 2020.</p>	Ongoing
1-Jul	Mercure Welcome Melbourne	<p>Clinical leadership from 1 July 2020.</p> <p>Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 1 July 2020.</p> <p>Cleaning of high touch points and COVID-19 positive rooms from 1 July 2020.</p> <p>Infection control review and input from 2 July 2020.</p> <p>Security bag checkers from 5 July 2020.</p>	Ceased 7 July

1-Jul	Pullman on Swanston	<p>Cleaning of high touch points and COVID-19 positive rooms provided from 1 July 2020.</p> <p>Infection control review and input from 2 July 2020.</p> <p>Security bag checkers from 5 July 2020.</p> <p>Clinical leadership from 6 July 2020.</p> <p>Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 6 July 2020.</p>	Ceased 7 July
1-Jul	Rydges on Swanston	<p>Clinical leadership from 1 July 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 1 July 2020.</p> <p>Infection control review from 2 July 2020.</p> <p>Cleaning of high touch points and COVID-19 positive rooms from 2 July 2020.</p> <p>Security bag checkers from 2 July 2020.</p> <p>Customer Services officers from 2 July 2020.</p> <p>Rydges closed on 12 July 2020 and we understand reopened on or about 29 July as a Hotel for Heroes. Since then, no ongoing clinical services provided other than cleaning of high touch points and COVID-19 positive rooms.</p>	Services ceased from 12 July 2020. Cleaning continues to be provided, potentially to cease 3 September 2020
3-Jul	Sheraton Four Points	<p>Cleaning of high touch points and COVID-19 positive rooms from 3 July 2020.</p> <p>Security bag checkers from 4 July 2020.</p> <p>Clinical leadership from 6 July 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 6 July 2020.</p> <p>Infection control review and input from 8 July 2020.</p>	Ceased 11 July

6-Jul	Crown Metropol	<p>Cleaning of high touch points and COVID-19 positive rooms from 6 July 2020.</p> <p>Clinical leadership from 8 July 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 8 July 2020.</p> <p>Security bag checkers from 9 July 2020.</p>	Ceased 14 July
6-Jul	Grand Chancellor	<p>Cleaning of high touch points and COVID-19 positive rooms from 6 July 2020.</p> <p>Clinical leadership from 10 July 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 10 July 2020.</p> <p>Security (including security bag checkers) from 10 July 2020.</p> <p>Customer service officers from 10 July 2020.</p> <p>Infection control review and input from 10 July 2020 (including by external consultants from 13 July 2020).</p> <p>Mental Health clinicians provided from on or about 24 July 2020.</p> <p>All nursing from 22 July 2020.</p>	Ceased 26 August 2020
6-Jul	Novotel on Collins	<p>Nursing phone welfare checks from 16 April 2020 to 10 July 2020, otherwise no additional Alfred Health services.</p> <p>Infection control review on 16 July 2020.</p>	Ceased 10 July, save for infection control review 16 July 2020
7-Jul	Stamford Plaza	<p>Cleaning of high touch points and COVID-19 positive rooms from 7 to 11 July 2020.</p> <p>Infection control review on 16 July 2020.</p>	Ceased 11 July, save for infection control review 16 July 2020

8-Jul	Crown Promenade	<p>Clinical leadership from 8 July 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 8 July 2020.</p> <p>Infection control review on 9 July 2020. Security bag checkers from 9 July 2020.</p>	Ceased 12 July
9-Jul	Holiday Inn Airport	<p>Infection control review on 9 July 2020.</p> <p>Clinical leadership from 10 July 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 10 July 2020.</p> <p>Cleaning of high touch points and COVID-19 positive rooms from 10 July 2020.</p> <p>Security bag checkers from 10 July 2020 to 12 July 2020.</p>	Ceased 14 July
10-Jul	Holiday Inn Flinders	<p>Clinical leadership from 10 to 11 July 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 10 July 2020.</p> <p>Cleaning of high touch points and COVID-19 positive rooms from 10 to 11 July 2020.</p> <p>Security bag checkers from 10 to 11 July.</p>	Ceased 11 July
10-Jul	Parkroyal Airport	<p>A clean for COVID-19 positive rooms was completed on 4 July 2020.</p> <p>Clinical leadership from 10 July 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 10 July 2020.</p> <p>Security bag checkers from 10 to on or about 12 July 2020, recommencing 29 July 2020.</p> <p>Cleaning of high touch points and COVID-19 positive rooms from 10 July.</p> <p>Infection prevention review from 13 July 2020.</p> <p>Nursing and mental health triage also provided from 29 July 2020.</p>	Ongoing

10-Jul	Marriott	<p>Clinical leadership from 10 to 12 July 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 10 to 12 July 2020.</p> <p>Infection control review and input on 15 July 2020.</p>	Ceased 12 July, save for infection control review 15 July 2020
10-Jul	Pan Pacific	<p>Clinical leadership 10 to 12 July 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 10 to 12 July 2020.</p> <p>Security bag checkers 10 July to 12 July.</p> <p>Services ceased 13 July, and were recommenced on or about 20 July 2020 (we understand as a Hotel for Heroes) with Alfred Health providing nursing and clinical leadership, infection control review, cleaning of high touch points and COVID-19 positive rooms, and customer service officers.</p> <p>Clinical services transferred to Peter MacCallum on or about 24 July 2020, save for cleaning services which concluded 1 August 2020.</p>	Hotel services ceased 13 July and then reopened 20 July. Provision of clinical services was transferred to Peter MacCallum on or about 24 July, save for cleaning services provided until 1 August 2020
1-Aug	Novotel South Wharf	<p>Infection prevention review from 1 August.</p> <p>Clinical leadership and nursing from 2 August 2020. Daily shift handover meetings, including discussions of infection prevention measures, provided for staff onsite from 2 August 2020. All Alfred Health staff provided with on boarding training.</p> <p>Cleaning of high touch points and COVID-19 positive rooms from 2 August 2020.</p>	Ceased 6 August